

Covid19

Here at Heritage Fine Foods Ltd we have had to adapt and think quickly over the past few months to ensure that we could deliver as much food to as many customers as possible, whilst keeping our staff as safe as possible.

We are incredibly proud of everyone here at Heritage, whether they're in the warehouse packing your orders, in the office answering your calls or our drivers delivering to you, we've worked hard to put in place the best social distanced working practices, processes and controls to keep our customers and staff safe. Our Drive Thru facility is contactless, our warehouse staff will ensure they sanitise their hands before placing your food into your boot.

Our drivers continue to uphold the strictest health and safety guidelines, all drivers sanitise hands between deliveries. Every member of staff has their temperature checked when they arrive at the warehouse every day.

All our drivers are told to knock on the door to let you know that they have been and will always stay at least 2m away from you. We'd also recommend leaving your empty black boxes out for your driver to collect before they arrive, to minimise the need for contact or confusion.

Thank you for all your support through this period, we really do appreciate it and hope that you continue to order from us.